

Love, Inc. Computer Sales & Service
2120 Fulton Dr. N.W.
330-580-9232 **Fax: 330-437-0121**

Computer Service Rates

Effective 4-1-2005

In-House

Explanation:

PC Diagnostic Fee	\$45.00	Diagnose problems and present customers viable solutions.
Laptop Diagnostic Fee	\$50.00	Diagnose problems and present customers viable solutions.
Laptop Repair	\$60.00	Per hour.
System Quotes	Free	Prepare typed system quote.
Upgrade Quotes	Free	Prepare typed upgrade quote.
Virus Check:	\$30.00	Run virus software on hard drive.
Virus Removal	\$25.00	Additional Per virus removed or quarantined from the system.
CD/DVD Lens Cleaning:	\$15.00	
Replace CPU Cooler/FAN:	\$15.00	
Data Backup and Restore:	\$39.00	Per hour.
OFF-Site Data Backup:	\$10.00	Additional fee over hourly rate to store in shop.
Application installation:	\$15.00	Per application install.
Custom Application installation:	\$25.00	Internet provider setup (i.e. dialup networking). AOL, Netscape, IE, CUSEEME
Operating System Install	\$89.00	Factory default installation. *Hard drive format recommended and any data requiring back up would be an additional charge.
Consulting Services	\$45.00	Per hour.
Remote Assistance / Administration	\$45.00	Per hour.
Other:	\$45.00	Per hour.

On-Site

Diagnosis Non-Networking	\$55.00	Applicable to first hour of performed repairs.
Diagnosis Networking	\$65.00	Applicable to first hour of performed repairs.
On-Site Without Networking	\$65.00	Per hour.
On-Site with Networking	\$75.00	Per hour.

Inkjet Printer / Fax / MFC / Dot Matrix Service Rates

In-House

Diagnostic Fee	\$55.00	Applicable to first hour of performed repairs.
Labor	\$75.00	Per hour.

On-Site

Diagnostic Fee	\$75.00	Applicable to first hour of performed repairs.
Within 0 - 25 miles	\$99.00	Per hour.
Over 25 miles	\$99.00	Per hour. (Note: See Mileage below)

Laser Printer / Fax / MFC Service Rates

In-House

Diagnostic Fee	\$45.00	Applicable to first hour of performed repairs.
Labor	\$55.00	Per hour.

On-Site

Diagnostic Fee	\$65.00	Applicable to first hour of performed repairs.
Within 0 - 25 miles	\$89.00	Per hour.
Over 25 miles	\$89.00	Per hour. (Note: See Mileage below)

* Additional time over the 1st hour is billed per quarter hour.

* Mileage .75 per mile round trip for service outside the 25 miles.